

## FAQs

### 1. What are the requirements of the program?

You will be required to meet with your assigned staff member at least once a month and to attend at least two workshops per semester. Academic coaching is determined once you meet with your assigned staff member.

### 2. What can I expect during my monthly meetings?

Your monthly meetings are geared to assist you in meeting your goals. Staff members can assist in numerous areas such as Federal Financial Aid assistance, scholarship search assistance, skill improvements, assistance with looking into and applying for graduate programs, etc.

### 3. What is the process of being accepted into the program?

Step 1: Fill out an application

Step 2: Interview

Step 3: Receive Welcome Letter and schedule first initial meeting

### 4. Can I check out a laptop or calculator?

Yes, you are allowed to check out a laptop and or calculator as long as you are a student in SSS/SSS-STEM and are in good standing with the program's requirements. The Technology Lending Program is available upon request and availability. Please check with the Business Coordinator II or the Director.

### 5. Can you help me register for classes?

SSS staff can go over your degree planner and provide suggestions on courses. However, we still recommend that you see your Academic Advisor periodically.

### 6. Why are non-U.S. citizens not accepted in the program? Who is eligible to participate?

Non-citizens cannot be accepted into the program as per United States Department of Education guidelines (<http://www.ecfr.gov/cgi-bin/text-idx?SID=cc778b4d0754b497f08f2bec169934f6&mc=true&node=pt34.3.646&rgn=div5>).

These guidelines are as follows:

A student is eligible to participate in a Student Support Services project if the student meets all of the following requirements:

- (a) Is a citizen or national of the United States or meets the residency requirements for Federal student financial assistance.
- (b) Is enrolled at the grantee institution or accepted for enrollment in the next academic term at that institution.
- (c) Has a need for academic support, as determined by the grantee, in order to pursue successfully a postsecondary educational program.
- (d) Is—

(1) A low-income individual;

- (2) A first generation college student; or
- (3) An individual with disabilities.

**7. Will participation in the SSS program interfere with my classes?**

No, students participate at their own convenience when they have time available.

**8. What is the difference between SSS and CASA?**

SSS Academic Coaching provides students with the ability to work individually with SSS Academic Coaches to enhance their academic skills, gain confidence, increase motivation, and improve performance. Staff inform students about scholarships and provide self-enrichment activities.

CASA provides tutoring and the Writing Center.

**9. How many students are we funded to serve?**

120

**10. What if the program is full?**

You will be placed on a waiting list and contacted as soon as an opening becomes available.

**11. Who do I contact if I have complaints about the program?**

Please contact April Jasso at 361-825-3774 or [april.jasso@tamucc.edu](mailto:april.jasso@tamucc.edu), or go to the Glasscock Building, room 151F.